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1. THREE KEY ACTIONS

In response to the Overview and Scrutiny Chair’s request for three key actions that would make a difference. The Housing Related Support (HRS) Programme would be able to deliver better mental health service provision through:

1.1 Greater impetus behind the current Move-On Project

HRS, the Vulnerable Adults Team, Adults and BEH MHT are currently assessing the service users for whom HRS service provision is no longer appropriate and not sufficient in a Move-On Project.

This requires that all parties co-operate in moving on service users; establishing referrals and transition arrangements to new care and support packages and accommodation as appropriate in many cases.

This will unblock the scheme provision enabling new placements of patients being discharged from hospital, and other referrals that require housing related support services.

1.2 Gap analysis

Gap analysis of unmet need arising from the Move-on Project can be used to identify the correct accommodation and packages of support and care provision including intermediate services.

Intermediate services may be designed on a similar model to sheltered services with specialist mental health provision; for service users whose needs go beyond the standard mental health provision in HRS services, requiring longer term support, but who are not suitable for residential care.

1.3 Future joint commissioning throughout the pathway

The process of the Move-on Project and Gap Analysis will form the basis of aligning commissioning and joint commissioning. Investment in preventative HRS services will result in savings to health and care budgets.

2. GLOSSARY DEFINITIONS

2.1 Housing Related Support / Housing Support

Housing related support is support that helps vulnerable people improve their quality of life and wellbeing by enabling them to live as independently as possible in their community. Support services help people to establish themselves in, or to stay in their own homes; and to access health, care, training, employment services.

2.2 Housing related support is provided to prevent people across a range of adults client groups from requiring a more intensive or institutional form of care or support. It is also provided as a means of addressing an emergency situation e.g. in domestic violence refuges and homeless hostels. Support can be provided in accommodation based services; or wherever the service user may live in the borough, in floating support services.

2.3 Short term services of between 6 months to two years are provided across housing related support client groups: young people, homelessness, substance mis-use, domestic violence, BME groups, mental health and offenders.

2.4 Longer term services, for example, older people's sheltered housing, and some physical disability, learning difficulty and mental health services, support independence; preventing and delaying the development of high end care needs.

2.5 Accommodation Based

Housing related support is delivered in scheme properties within a contract. These properties may include self contained accommodation, or shared accommodation. Services may be delivered by staff based in an office on site, or a visiting staff arrangement.

2.6 Floating Support

This kind of support is "attached" to the person, not the property and can follow a service user if they move to another address, regardless of tenure.

It only lasts for as long as the client needs it, then "floats away". The client does not have to live at a certain address to receive the support.

2.7 Support Provider

The 'support provider' refers to the organisations that provide housing related support services, which include: Registered Social Landlords, voluntary sector organisations, local authorities, charities and the private sector.

3. HRS MENTAL HEALTH COMMISSIONED SERVICES 2013 / 14

The total cost of three contracts for HRS Mental Health provision are shown below.

Accommodation Services	Floating Services	HRS Cost £
109	86	2,049,082